

ANNUAL PARTS RETURN POLICY (Excluding Machines)

To participate in the Annual Return Goods Policy, each dealer must be a PowerBoss certified stocking parts dealer.

The Procedure is as follows:

At the annual start date, of becoming an authorized dealer, you will have the option of sending a list to PowerBoss of those parts you request to return. There will be no annual returns accepted during the 4th Quarter.

PowerBoss will provide to the dealer a Return Goods Authorization Number and will accept parts as returnable subject to the following conditions:

- Parts have been purchased directly from PowerBoss
- In the judgment of PowerBoss, the parts are in new and re-saleable condition.
- Part(s) have not been installed into a machine or removed from a new machine.
- Parts have not been designated non-returnable for any reason.

Parts are to be returned in accordance with the Parts Return Procedure, as established and existing at the time of the return.

Credit will be issued for accepted return parts one of the following ways:

- Current dealer net price, less a 20% restocking charge. The dealer must prepay freight charges and other related costs.
- The 20% restocking charge will be waived providing the dealer place a one-time purchase order that equals 2 for 1 in dollars of replacement parts. (Example: If you return \$250.00 in non-moving stock, you must purchase \$500.00 in new stock) Should the 2 for 1 option be chosen, the new parts order must be placed before the credit will be processed.

The following parts cannot be accepted:

Brooms / Brushes Hardware Items Flaps / Gaskets
Tires / Belts Batteries
"Orange" Parts Hoses / Seals

PowerBoss reserves the right to designate any of those parts as non-returnable.